

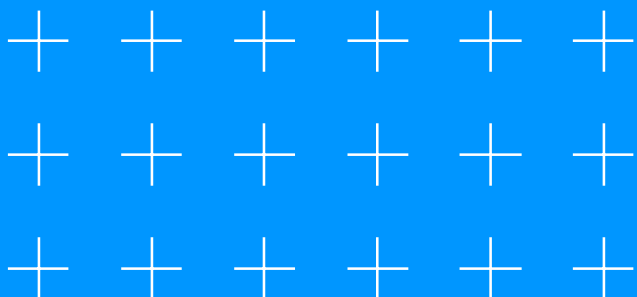


**The Royal
Melbourne
Hospital**

Advancing health for everyone, everyday.

Could this be you?

**Join The Royal
Melbourne
Hospital Team**



Position Description

Plumber

Our reputation for caring for all Melburnians is as essential to who we are as any scientific breakthrough we make. We're here when it matters most, and we'll continue to be the first to speak out for our diverse community's wellbeing.

Advancing health for everyone, every day.

True excellence is only possible when we work as one Royal Melbourne Hospital community. Through collaboration, we set the highest of standards and achieve our goals.

1. Be a great place to work and a great place to receive care
2. Grow our Home First approach
3. Realise the potential of the Melbourne Biomedical Precinct
4. Become a digital health service
5. Strive for sustainability

Position Title:	Plumber
Service:	Facilities Management - Engineering Services
Location:	City Campus
Reports To:	Engineering Services Operations Coordinator
Enterprise Agreement:	Victorian Public Health Sector (Maintenance) Multi-Employer Agreement 2023–2027
Classification:	OB7
Employment Status:	Full Time
Immunisation Risk Category:	Category A
Date of Review:	June 2025

- **Supporting Patient Care:** Delivering high-quality maintenance and engineering services to support hospital operations.
- **Hydraulic Services:** Maintenance and installation of current and future hydraulic services to support hospital function and requirements.
- **Use of CAFM System:** Utilizing the Computer-Aided Facilities Management (CAFM) system for efficient handling of work requests.
- **Ensuring Safety:** Maintaining compliance with safety and operational standards.
- **Stakeholder Collaboration:** Working closely with internal stakeholders, contractors, and external service providers.
- **Managing Consumables:** Maintaining consumables stock levels to ensure minimal downtime to Hospital services.

General

- Work within your scope of practice and seek help where required.
- Work in partnership with consumers, patients, and where applicable, carers and families.
- Work collaboratively with colleagues across all RMH teams.
- Continue to learn through mandatory training and other learning activities.
- Seek feedback on your work, including participation in annual performance discussions.
- Speak up for safety, our values, and wellbeing.
- Prioritise wellbeing and ensure safe work practices are developed and adhered to in their area.
- Respect that the RMH is a smoke-free environment.
- Ensure training needs of direct reports are identified and undertaken.
- Ensure risk management activities are completed, effective controls are in place, and incidents are recorded, investigated, and corrective actions implemented as far as is reasonably practical.
- Create a psychologically safe work environment where everyone feels safe to speak up.
- Monitor and achieve relevant KPIs and targets and operate within their allocated budget.
- Ensure compliance with relevant legislation, hospital policies, and Australian building codes and standards
- Take reasonable care for your safety and wellbeing and that of others.
- Contribute to organisation-wide and service/division initiatives and planning activities.

Internal

- ## External

- Contractors and Service Providers
- Regulatory Authorities
- Parts, Equipment and Material Suppliers
- Industry and Professional Networks

Essential:

- Commitment to live the Melbourne Way - putting people first, leading with kindness and achieving excellence together.
- Licensed Plumbing Certificate
- TMV Certificate
- Backflow Prevention Device Certificate
- Strong problem-solving skills to diagnose maintenance issues and the ability to manage competing priorities in a fast-paced environment.
- Demonstrated understanding of safe work practices and safe access / permit systems
- Sound written and oral communication skills and numeracy skills
- Extensive customer service skills with the ability to provide accurate and timely advice to customers in a pleasant and helpful manner
- Have a good working knowledge of all building services and systems in Hospital facilities.
- Valid Drivers License
- Working with Children Check

Desirable:

- Experience working in a hospital or healthcare environment.
- White Card: Certificate 1 in Construction
- Computer skills
- Experience with automated building management systems
- Have a working knowledge of the computerised maintenance system and be able to complete work order details and maintain asset histories.
- Licensed Gas Fitting

Your performance will be measured through your successful:

- Demonstration of RMH values
- Achievement of portfolio specific KPI targets
- Participation in the annual performance review process
- Ability to maintain a safe working environment and ensure compliance with legislative requirements
- Timeliness and efficiency of maintenance CAFM task completion.
- Compliance with hospital policies, OH&S regulations, and industry standards.
- Support effective budget management and cost control within building services operations.
- Stakeholder satisfaction with service delivery and response times.
- Support implementation and effectiveness of preventive maintenance programs.
- Quality and accuracy of maintenance records, asset management, and compliance documentation.
- Response time and effectiveness in addressing emergency maintenance situations.



AT THE RMH WE:

- Aim to provide a working environment that is safe and without risk to the health, safety and wellbeing of all employees, patients and consumers, and visitors.
- Speak up for patient, consumer, colleague and visitor safety, escalating issues if required.
- Deliver Safe, Timely, Equitable, Person-centred Care (STEP) in line with our clinical governance framework.
- Work in accordance with relevant policies, procedures, standards and legislation including those related to clinical or competency requirements, risk management, discrimination, equal opportunity and health safety and wellbeing.

OUR COMMITMENT:

- **Equity, Inclusion, Belonging and Safety**
 - As a leader in healthcare, we recognise the need to foster a culture of equity, inclusion, and belonging — safe spaces where every individual is empowered to be their authentic self, contributing meaningfully to the collective well-being of our community.
- **First Nations Commitment**
 - We acknowledge and pay our respects to the Traditional Owners of the lands on which we work and stand in solidarity with Aboriginal and Torres Strait Islander peoples. We are committed to creating a culturally safe environment that honours First Nations voices, knowledge, and self-determination through inclusive governance, respectful policies, and a steadfast commitment to anti-racism. The Royal Melbourne aspires to lead by example in addressing the injustices of colonisation and its ongoing impacts.
- **Child Safe Standards**
 - RMH is a child safe organisation. We are dedicated to fostering an environment that respects and upholds the rights of children and young people, in line with the Child Safe Standards. We actively embed these standards in our culture, policies, and practices, ensuring that the safety and wellbeing of children and young people is a central priority.
- **Equal Opportunity and Accessibility**
 - We are proud to be an equal opportunity employer that champions diversity in all its forms. We value the strengths and perspectives that come from people of all backgrounds, identities, abilities, and lived experiences. We encourage applicants from all communities, and we will provide reasonable adjustments to support equitable participation.
- **Thriving Together**
 - Together, we are committed to fostering an environment where everyone feels respected, safe, and empowered to thrive.

ACCEPTANCE

I acknowledge and accept that this position description represents the duties, responsibilities and accountabilities that are expected of me in my employment in the position. I understand that The RMH reserves the right to modify position descriptions as required, however I will be consulted when this occurs.

Employee Signature

Employee Name (please print)

Date
