

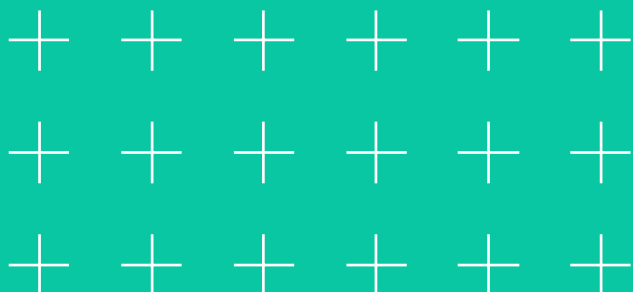


**The Royal
Melbourne
Hospital**

Advancing health for everyone, every day.

Could this be you?

**Join the Royal
Melbourne
Hospital team**



Position Description

Open Dialogue Carer Peer Practitioner

Our reputation for caring for all Melburnians is as essential to who we are as any scientific breakthrough we make. We're here when it matters most, and we'll continue to be the first to speak out for our diverse community's wellbeing.

Advancing health for everyone, every day.

True excellence is only possible when we work as one Royal Melbourne Hospital community. Through collaboration, we set the highest of standards and achieve our goals.

1. Be a great place to work and a great place to receive care
2. Grow our Home First approach
3. Realise the potential of the Melbourne Biomedical Precinct
4. Become a digital health service
5. Strive for sustainability

Position Title:	Open Dialogue Carer Peer Practitioner
Service:	Collaborative Centre – Royal Melbourne Hospital Mental Health Services
Location:	RMH City Campus Parkville / Various Campus
Reports To:	Carer Lived Experience Leads
Enterprise Agreement:	Victorian Public Mental Health Services Enterprise Agreement 2024-2028
Classification:	AK46
Employment Status:	Full Time, Fixed Term
Immunisation Risk Category:	Category A
Date of Review:	July 2026

Royal Melbourne Hospital Mental Health Services (RMH MHS) provides person-centred, recovery-oriented care, treatment, and support through our multi-disciplinary workforce of skilled and dynamic clinicians and Lived and Living experience (LLE) consumer and carer experts. We are dedicated to providing caring and high-quality specialist community and hospital-based mental health services for adults and older adults who are experiencing or are at risk of developing a serious mental illness. We are committed to working with consumers during their recovery by offering trauma informed holistic and evidence-based treatment, which is inclusive of family, supporters, carers, and kin.

We have a robust future ahead as the lead mental health service for the Victorian Collaborative Centre for Mental Health and Wellbeing Service, and lead adult mental health service for Transforming Trauma Victoria (State-wide Trauma Service). These programs will drive mental health reform across the sector and will offer a wide range of opportunities for involvement of staff within the RMH MHS. Our partnerships with multiple community and academic organisations support our program and enable a sophisticated learning structure, with a focus on research translation.

This Carer Peer Practitioner role is a key member of the RMH MHS Open Dialogue Community Mental Health Team; an innovative initiative being piloted in the City of Melbourne area (Carlton, North Melbourne, CBD) as part of a translational research project under the auspices of the Victorian Collaborative Centre of Mental Health and Wellbeing. The team will include both clinical and lived and living experienced peer support workforce with a focus on participation of the family, carers, supports and kin network from the beginning of their engagement of the team.

Training, support, and supervision in Open Dialogue practice will be provided to you.

KEY ACCOUNTABILITIES

- ## KEY RELATIONSHIPS

External

- Open Dialogue Carer Peer Practitioner | Collaborative Centre – Royal Melbourne Hospital Mental Health Services | June 2026 4/7

Essential:

- A commitment to live the Melbourne Way - putting people first, leading with kindness and achieving excellence together.
- Significant personal lived experience as a carer/supporting an adult who has accessed adult public mental health services. For example, supporting someone who has accessed an Area Mental Health Service and/or adult psychiatric unit.
- A minimum of two years in a Carer Peer Support role, or other carer Lived Experience role experience supervising or providing leadership to other carer lived experience workers
- Excellent communication skills and an ability to tolerate uncertainty and be both flexible and adaptable in approach.
- An ability to work autonomously and problem solve whilst knowing when to involve other team members and superiors. Comfortable working as an embedded team member representing the carer lived experience discipline.
- Demonstrated commitment to working with consumer and carer lived experience workforce, and other key stakeholders with a commitment to collaboration with the Open Dialogue team and other members across RMH-MHS.
- An ability to work in a complex, large organisation, organise workload, and manage time effectively.
- Ability to work from a peer, co-design, and strengths-based approach. This includes responding to complex, challenging needs for carers/families, and networks across the service.
- An understanding of the policies and procedures associated with the Victorian Mental Health Act 2022 and other relevant legislation.
- An understanding of the recommendations from the Royal Commission in to the Victoria Mental Health system.
- An ability to determine workload priorities, coordinate tasks, and work to timelines.
- A commitment to ongoing professional developing of self and others.
- Well-developed computer skills.
- Valid Police Check, Working with Children's Check and Immunization Assessment

Desirable:

- Knowledge of, or training related to Open Dialogue Approach.
- Aboriginal and Torres Strait Islanders are highly encouraged to apply.
- A current Victorian Driver's Licence and ongoing capacity to drive to and from appointments as required.
- Training, qualifications, and commitment to professional development relevant to the carer workforce (i.e., Intentional Peer Support, Single Session Peer Work, etc.).

Your performance will be measured through your successful:

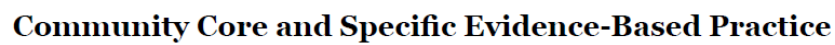
- Demonstration of RMH values
- Achievement of portfolio specific KPI targets
- Participation in and satisfactory feedback through the annual performance review process
- Ability to maintain a safe working environment and ensure compliance with legislative requirements

- Aim to provide a working environment that is safe and without risk to the health, safety and wellbeing of all employees, patients and consumers, and visitors.
- Speak up for patient, consumer, colleague and visitor safety, escalating issues if required.
- Deliver Safe, Timely, Equitable, Person-centred Care (STEP) in line with our clinical governance framework.
- Work in accordance with relevant policies, procedures, standards and legislation including those related to clinical or competency requirements, risk management, discrimination, equal opportunity and health safety and wellbeing.

- **Equity, Inclusion, Belonging and Safety**
 - As a leader in healthcare, we recognise the need to foster a culture of equity, inclusion, and belonging — safe spaces where every individual is empowered to be their authentic self, contributing meaningfully to the collective well-being of our community.
- **First Nations Commitment**
 - We acknowledge and pay our respects to the Traditional Owners of the lands on which we work and stand in solidarity with Aboriginal and Torres Strait Islander peoples. We are committed to creating a culturally safe environment that honours First Nations voices, knowledge, and self-determination through inclusive governance, respectful policies, and a steadfast commitment to anti-racism. The Royal Melbourne aspires to lead by example in addressing the injustices of colonisation and its ongoing impacts.
- **Child Safe Standards**
 - RMH is a child safe organisation. We are dedicated to fostering an environment that respects and upholds the rights of children and young people, in line with the Child Safe Standards. We actively embed these standards in our culture, policies, and practices, ensuring that the safety and wellbeing of children and young people is a central priority.
- **Equal Opportunity and Accessibility**
 - We are proud to be an equal opportunity employer that champions diversity in all its forms. We value the strengths and perspectives that come from people of all backgrounds, identities, abilities, and lived experiences. We encourage applicants from all communities, and we will provide reasonable adjustments to support equitable participation.
- **Thriving Together**
 - Together, we are committed to fostering an environment where everyone feels respected, safe, and empowered to thrive.

I acknowledge and accept that this position description represents the duties, responsibilities and accountabilities that are expected of me in my employment in the position. I understand that The RMH reserves the right to modify position descriptions as required, however I will be consulted when this occurs.

Date _____

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