

HARP Service Facilitation – Information for clients

Summary Points to Remember

- We provide support and co-ordination for a short time when your health makes you feel overwhelmed.
- We can also help you access support when you need it.

What does HARP Service Facilitation do?

This service provides support and care coordination for people who feel overwhelmed with their health care needs. This includes those who often go to the hospital or have limited support at home. The service can also help you get other services you may need.

Who can get help from HARP Service Facilitation?

People who:

- Have complex medical conditions and other needs.
- Have had an unplanned admission to hospital in the past year.
- Live in the City of Melbourne, Moonee Valley, Moreland or Broadmeadows area of Hume
- Would benefit from some help managing their health.



How can this service help me?

We will help you to better manage at home, so you feel more in control of your health.

We can help you to be better able to talk about your health with your family or carers and doctors.

We can arrange other services to help you, if you agree.

We may need to share information about you with services. We will talk to you about the information we need to share and how it will be used. We will only share your information if you agree. You can put limits on the information we share and who we share it with.

How do I contact this service?

Our service is based at cohealth, 3-15 Matthews Avenue, Niddrie. We work 8.30 am to 4.30 pm Monday to Friday. You can call reception on 9448 5520 and ask to speak to a member of the Service Facilitation Team, or you can call the team member below.

Contact

Practitioner / Patient notes

Name:

Phone:

<https://www.thermh.org.au/health-professionals/clinical-services/community-services/harp-complex-care>

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