

# Talk with us

Your feedback will help us improve our service.



Today's date:  /  /  Ward/department:  UR (if known):

**Happy with your care?** Tell us what we did well:

**Unhappy with your care?** Tell us about your main concern:

How would you like this to be resolved?

**What would have made a difference?**

If you need additional space for your comments, please use the back of this form

Your name (optional):  Phone (optional):  Email (optional):

I would like a response to my feedback  Please contact me so I can give you more information

## What to do with this form:

If you are in hospital, please discuss your feedback with the staff member looking after you. If required, a Consumer Liaison Officer can visit to discuss your feedback. You can contact us on:

Phone: **9342 7806**

Email: **consumerliaison@mh.org.au**

When you have completed the form, you can:

- Put it in one of our suggestion boxes
- Give it to the staff member looking after you
- Post it to us at: **Consumer Liaison Unit, Transformation and Quality Service Royal Melbourne Hospital, VIC, 3050**



### If you need an interpreter

If you need an interpreter please call the interpreter's office on 9342 7135.



The Royal Melbourne Hospital