Talk with us

Your feedback will help us improve our service.

Today’s date:  /  /  Ward/department:  UR (if known):  

Happy with your care? Tell us what we did well:


Unhappy with your care? Tell us about your main concern:

How would you like this to be resolved?

What would have made a difference?

If you need additional space for your comments, please use the back of this form

Your name (optional):  Phone (optional):  Email (optional):  

☐ I would like a response to my feedback  ☐ Please contact me so I can give you more information

What to do with this form:
If you are in hospital, please discuss your feedback with the staff member looking after you. If required, a Consumer Liaison Officer can visit to discuss your feedback. You can contact us on:
Phone: 9342 7806
Email: consumerliaison@mh.org.au

When you have completed the form, you can:
• Put it in one of our suggestion boxes
• Give it to the staff member looking after you
• Post it to us at: Consumer Liaison Unit, Transformation and Quality Service Royal Melbourne Hospital, VIC, 3050

If you need an interpreter please call the interpreter’s office on 9342 7135.