

Royal Melbourne Hospital Ophthalmology Services

Services **NOT** offered:

- ✗ Refractive errors (needing glasses)
- ✗ Cataracts with visual acuity of 6/9 or better
- ✗ Watery, red, dry or itchy eyes not affecting visual acuity
- ✗ Minor infection: adult conjunctivitis with no other signs or symptoms
- ✗ Patients under 16 years, contact the Royal Children's Hospital

Please contact your local GP, medical practitioner or optometrist.

We provide tertiary acute and interventional services:

- ✓ Acute vision loss
- ✓ Age-related macular degeneration
- ✓ Cataract
- ✓ Corneal diseases including Fuch's endothelial dystrophy, keratoconus, corneal transplants
- ✓ Diabetic eye disease
- ✓ Eye infections
- ✓ Eyelid lesions or malposition
- ✓ Eye pain
- ✓ Glaucoma
- ✓ Ophthalmic headache
- ✓ Retinal vein occlusion
- ✓ Retinal detachment & retinal surgery
- ✓ Strabismus
- ✓ Trauma
- ✓ Ocular inflammation

If you are experiencing the following, contact University of Melbourne Eye Care

- Refractive errors (needing glasses)
- Cataracts with visual acuity of 6/9 or better
- Watery, red, dry or itchy eyes not affecting visual acuity
- Minor infection: adult conjunctivitis with no other signs or symptoms
- Contact [University of Melbourne Eye Care](#) or your optometrist

DEMOGRAPHIC Information:

- Full name
- D.O.B
- Next of Kin
- Postal Address
- Contact Number(s)
- Email address
- Medicare details
- Referring medical practitioner (including provider number)
- Interpreter requirements

MANDATORY REFERRAL CONTENT

CLINICAL Information:

- **Visual Acuity**
- Reason for referral
- Duration of symptoms
- Ocular history (medication and procedures)
- Visual function requirements
- Family history
- Any relevant investigations

Prioritising Referrals

Emergency Cases:

- Patient is sent to Emergency Department (ED)
- On call registrar contacted
- Transfer patient to ED

Urgent Cases:

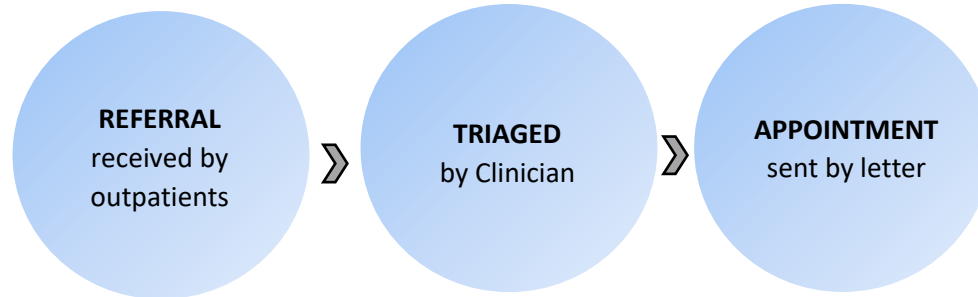
A patient's condition could potentially begin to deteriorate rapidly. Their health and quality of life may be threatened if medical intervention is not prompt.

Routine Cases:

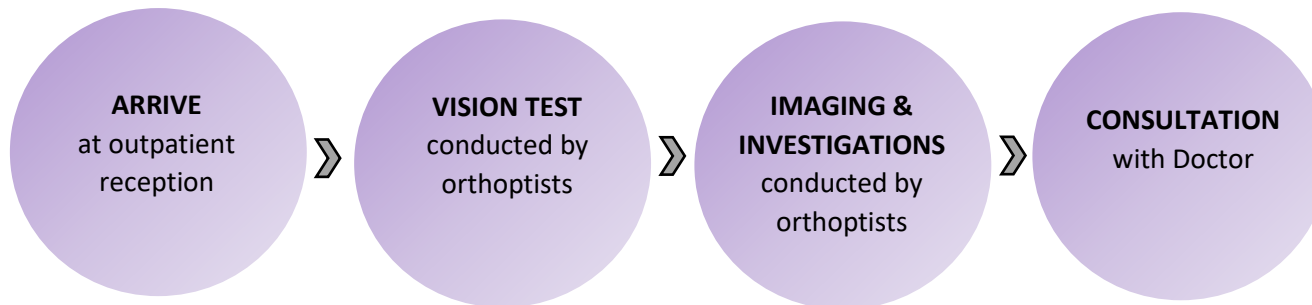
Patient is unlikely to experience deterioration in their condition which will not cause significant impact on the individual's health and wellbeing.

Once condition is stabilised and management is maintained, the patient will be referred to an appropriate eye care service.

Appointment Pathway



Patient Pathway



*Please NOTE: Typical appointment duration is 2 to 3 hours,
Your pupils may be dilated at the appointment, you should not drive to appointment*

Post Consultation Pathway

