

Aim of the Service

- To optimise care of the resident within the care facility, thereby preventing unnecessary presentations to hospital

Capacity of the Service

Attending the residential facility to assess the person for the following:

- Initiate treatment as needed
- Change or troubleshoot urinary catheters (including bladder scanning)
- Administer intravenous fluids and medications
- Provide support, advice and education to staff following discharge from the acute setting
- Facilitate referral to RMH Hospital in the Home service as needed (substitute bed for bed in hospital)
- Percutaneous Endoscopic Gastrostomy (PEG) tube management
- Wound management
- Palliative care services
- Bedside blood tests
- Bedside electrocardiograms (ECG)
- Remote access to hospital pathology and medical imaging records
- Facilitation of optimal health outcomes for residents living in residential care facilities
- Encourage early intervention
- Collaborative approach with General Practitioners
- Reduce the need for transfer to the hospitals and emergency departments by improving access to health care services at residential care facilities



Our Staff

Our specialist nursing team is highly skilled, having extensive clinical experience in emergency departments, intensive care units and other specialist areas, including Hospital in the Home.

When necessary, our nursing team liaises with a geriatrician at the Royal Melbourne Hospital. This will also occur if we cannot contact the resident's General Practitioner.

Hours of Service

Monday to Friday 7:30am - 9:00pm

Saturday, Sunday & Public holidays 8:00am – 6:00pm

Phone - 0448 570 420

Options for Care

- Aged care facility staff are encouraged to notify treating General Practitioners first.
- Referral to Residential In-Reach gives easy access to timely assessment, early intervention and treatment options previously unavailable or difficult to arrange without transferring the resident to hospital.
- It is not intended that Residential In-Reach replaces the continuing care of General Practitioners or locum services.

Links and references

[RMH Residential In-Reach Service](#)

[Victorian Department of Health; Residential In-Reach](#)

Contact

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Practitioner / Patient notes

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MELBOURNE HEALTH



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