

Who is eligible:

- Any current HARP client who requires a comprehensive assessment (in addition to a specialist assessment)

Who is not eligible:

- External referrals are not currently accepted to Care Coordination
-

HARP Care Coordination

Care Co's undertake a Comprehensive assessment including:

- Functional ability
- Medical status and medication compliance
- Access to transport
- Cognitive ability
- Living environment
- Social supports and client / carer goals
- Functional communication ability
- Psycho-social issues

Following a comprehensive assessment Care Co's will:

- Notify the Specialist Clinician(s) of the assessment outcome and plan of care
 - Make referrals based on the assessment outcome and follow up referral outcomes as required
 - Send a letter to the clients GP informing of the Care Co's assessment, plan of care and the current HARP programs involved in the clients care
 - Care Co's are able to engage with the client at any time (as required) throughout the episode of care.
-

Accessing the service

- Wait times:** Clients are contacted within 3 days of referral receipt, first appointment is within 10 working days
- Cost:** Nil
- Referral:** HARP clinicians can access Care Co's at any time. DCS, DFU, Respiratory and Cardiac Streams are to contact the Care Co aligned to their steam via phone, email or during team meeting. All other HARP teams (MMS, Cardiac Coach and Chest Pain Service) contact the Care Co Team Leader.
- Website:** <https://www.thermh.org.au/health-professionals/clinical-services/community-services/harp-complex-care>

Contact

HARP Care Co Team Leader **0427 278 529**
Bronwyn.Davies@mh.org.au