

**Who is eligible:**

- Are at risk of medicines related problems
- Have chronic disease, complex medical conditions and would benefit from intensive input
- Are at risk of presenting to the emergency department or a have had a recent hospital admission
- Live in the council areas of Moonee Valley, Melbourne, Moreland and those in surrounding areas who receive all their care from RMH

**Who is not eligible:**

- Lives in Residential Aged Care
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## HARP Medication Management Service

The team consists of hospital outreach pharmacists based at the Royal Melbourne Hospital. MMS Pharmacists conduct a medication management review in the client's home including:

**Assessment:**

- Gain accurate medication history from the client and review of medication management and compliance
- Medication management and devices including access

**Education:**

- Medications i.e. indication, side effects, monitoring, how to take, interactions, devices etc.
- Non-pharmacological education on disease management and monitoring
- Dose administration aid implementation
- Risk / benefits of complementary or herbal medications in use

**Review:**

- Medications in use i.e. name, date dispensed, expiry date, quantities to ascertain adherence
- Dispensing histories from the client's local pharmacy to ascertain adherence
- Drug interactions and disease state interactions
- Pathology to confirm medications are appropriate
- MH history and advice of specialty clinics involved where applicable
- Medication regimen in comparison to disease-specific guidelines

**Referral on:**

- Allied health, HARP streams, home nursing service, council services, GP etc.
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## Accessing the service

**Wait times:** Clients are contacted within 3 days of referral receipt, first appointment is within 10 working days

**Cost:** Nil

**Referral:** Current inpatients: liaise with the unit pharmacist. Non-inpatients, call MMS team **(03) 9342 7907** or HARP Liaison **(03) 9342 4530**.

**Website:** <https://www.thermh.org.au/health-professionals/clinical-services/community-services/harp-complex-care>

## Contact

Medication Management Service **(03) 9342 7907**

[HARPPharmacists@mh.org.au](mailto:HARPPharmacists@mh.org.au)